

Consumer Alert – mid August 2026

Beware cold callers in the Thornton Cleveleys area offering roofing services

Residents in the Thornton Cleveleys area are being warned of cold callers knocking on doors offering roofing work/ repairs. Reports have been received of the bogus callers, 3 men who arrive in a van, claiming roofing works need doing. They give a price, wanting the deposit up front for supplies. The cold callers then insist on taking the householder to the bank, take the money, leave and do not return.

Please be on the alert, **Trading Standards and Police advice is to always say no to cold callers.** Do not pay cash up front. Remember, if you agree to work in your own home, you should be provided with details in writing of your 14 day right to cancel the contract.

Contact the Trading Standards Service via the Citizens Advice consumer Helpline on 0808 223 1133.

Contact the Police on 101.

The Safetrader scheme can help you find a trader in your area, contact 0303 333 1111 or go to www.safetrader.org.uk.

